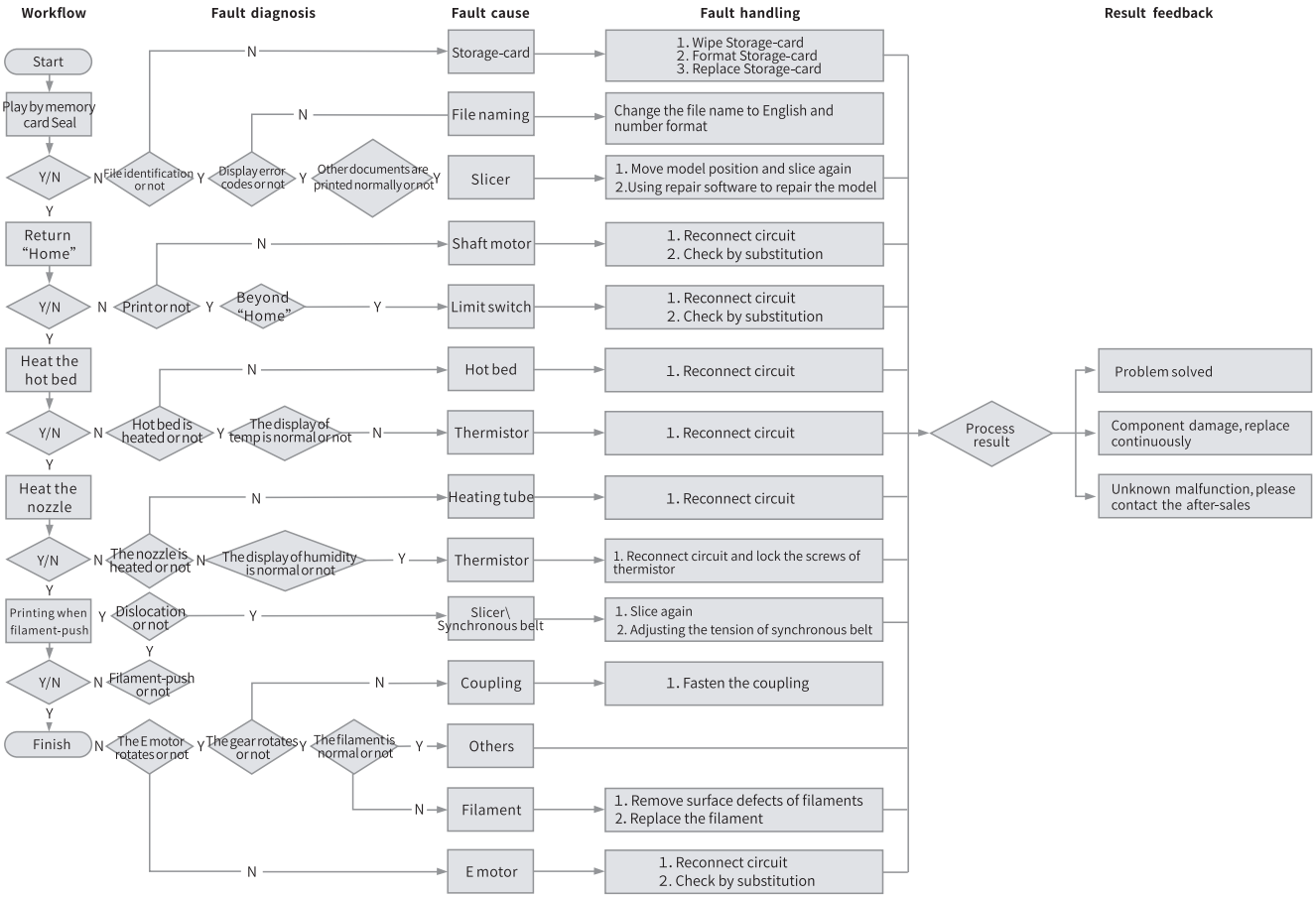Troubleshooting